Volunteer Position Description

Position Title: **Science Presenter**
Department: Museum Programs and Outreach Initiatives

Position Summary: The Science Presenter’s primary responsibility is to interpret and facilitate hands-on, interactive science activities to visitors. Science Presenters will also offer educational support in the museum’s exhibits. Additionally, Science Presenters will practice excellent customer service, interpersonal communication, and public speaking skills, while expanding visitor exposure to science learning.

Science Presenter job functions include:
- Staff interactive cart activities on a variety of science-related topics.
- Provide educational support in museum exhibits.
- Support and advance the mission of the Franklin Institute by engaging with visitors in inquiry-based interactions.
- Attend scheduled training sessions, study materials provided, and be prepared to facilitate interactions anywhere in the building.
- Continually learn and improve interactions through self-reflection, sharing best practices, attending ongoing training sessions, receiving feedback from guests, other volunteers, and from staff through observation and evaluation.
- Provide a world-class visitor experience by assisting visitors in finding their way throughout the Museum, answering visitor questions, and challenging inappropriate or unsafe visitor behavior.
- Be friendly, helpful, and courteous to all visitors, staff, and fellow volunteers.
- Consistently represent The Franklin Institute in a positive light.
- Attend assigned cart or exhibit areas on time.
- General housekeeping and upkeep of department equipment and materials.
- Report problems to supervisor through established channels.
- Perform all assigned tasks.

Special Skills Required:
- Interest in science and The Franklin Institute’s mission (In the spirit of inquiry and discovery embodied by Benjamin Franklin, the mission of The Franklin Institute is to inspire a passion for learning about science and technology.)
- Background in STEM (Science, Technology, Engineering, and Math) or Education field preferred.
- Enthusiasm for interacting with and educating the public
- Able to work well with children
- Good communication skills
- Reliable and punctual, with good attendance
- Positive and helpful attitude
- Hard-working
- Courteous and professional
- Ability to openly accept feedback and adapt to changing requirements
- Require minimum supervision
- Must be physically able to be active for long periods of time

Clearance Requirements: This position involves direct contact with children. Volunteers must meet background clearance requirements before they can begin.

Schedule Requirements:
Interested applicants must be able to commit to weekly volunteering for a minimum of 100 hours of service. Available volunteers shifts:
9am-2pm or 1pm-5pm
(Available days to volunteer vary according to scheduling capacity)

Volunteer applicants must also be able to commit to one of the following training schedules:

2020 Science Presenter Volunteer Training Dates:

*Orientation and training sessions are mandatory.*

*If you are unable to attend more than one training session, please apply for another team.*

**Team Fluorine**
Group Interviews: Tuesday, 12/10/19 at 3:00 p.m. and Sunday, 12/15/19 at 11:00 a.m.
Orientation: Sunday, January 5, 2020, 9:30 a.m. to 4:00 p.m.
Trainings on Sunday from 1:00 p.m. to 4:00 p.m.
  - Training 1: 1/12/20
  - Training 2: 1/26/20
  - Training 3: 2/9/20
  - Training 4: 2/23/20
  - Training 5: 3/8/20
  - Training 6: 3/22/20

**Team Neon**
Group Interviews: Sunday, 5/17/20 at 3:00 p.m. and Tuesday, 5/19/20 at 3:00 p.m.
Orientation: Sunday, June 14, 2020, 9:30 a.m. to 4:00 p.m.
Trainings on Sunday from 1:00 p.m. to 4:00 p.m.
  - Training 1: 6/28/20
  - Training 2: 7/12/20
  - Training 3: 7/26/20
  - Training 4: 8/2/20
  - Training 5: 8/9/20
  - Training 6: 8/23/20

**Team Sodium**
Group Interviews: Sunday, 9/13/20 at 3:00 p.m. and Tuesday, 9/15/20 at 3:00 p.m.
Orientation: Sunday, October 4, 2020, 9:30 a.m. to 4:00 p.m.
Trainings on Sunday from 1:00 p.m. to 4:00 p.m.
  - Training 1: 10/11/20
  - Training 2: 10/25/20
  - Training 3: 11/8/20
  - Training 4: 11/15/20
  - Training 5: 12/6/20
  - Training 6: 12/13/20

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